

Electronic Acknowledgement Receipt

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Application Number:	10741519
International Application Number:	
Confirmation Number:	4453
Title of Invention:	PROVIDING USER INFORMATION AND CONTROL OVER A CONTACT WITHIN A CONTACT CENTRE
First Named Inventor/Applicant Name:	Michael O'Keeffe
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Filer Authorized By:	William M. Lee
Attorney Docket Number:	920673-95341
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	95341issuefee.pdf	2097456	no	1
			c33cfb28703767522e3adb5096620e67169de1c3		

Warnings:

Information:

2	Fee Worksheet (PTO-875)	fee-info.pdf	30374	no	2
			c85a63b432bddb7446da7d84e22e2af9500dde46		

Warnings:

Information:

Total Files Size (in bytes):			2127830
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